

Client's first and last name \_\_\_\_\_  
Address (Street name and number) \_\_\_\_\_  
Postal code and place \_\_\_\_\_  
Phone \_\_\_\_\_  
In \_\_\_\_\_, Date \_\_\_\_\_

Seller \_\_\_\_\_  
Address (Street name and number) \_\_\_\_\_  
Postal code and place \_\_\_\_\_

### **A written complaint to seller/service provider**

In accordance with Article 10, paragraph 1 of the Consumer Protection Act, I submit a written complaint regarding the product/service \_\_\_\_\_ bought on a day \_\_\_\_\_.

I have the following complaint about the product (service) I purchased:

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I would like to draw your attention to the fact that you are obliged to reply to this written complaint within 15 days from the day of its receipt. With respect,

Signature \_\_\_\_\_